

1. Mission Statement	2
2. Background	2
3. Board of Trustees	2
4. Staff	2
5. Philosophy	3
6. Curriculum	3
7. Program Evaluation	4
8. Licensed Capacity and Teacher-to-Child Ratios	4
9. Admission	4
10. Waiting List	4
11. Hours of Operation	5
12. Daily Schedule	5
13. Non-Discriminatory and Diversity Policy	6
14. Tuition and Fees	6
15. Sibling Discount	7
16. Change in Tuition and Fees	7
17. Missed Days	7
18. Withdrawal from Preschool	7
19. Attendance, Arrival and Pick Up	7
20. Family Participation	8
21. Field Trips	8
22. Parent Association	9
23. Preschool Newsletter	9
24. Guidance and Limit Setting Policy	9
25. Healthcare Policy	10
26. On-Site Health Policy	11
27. On-Site General Safety Practices	12
28. Parents’ Responsibilities for Safety	12
29. Emergencies and Natural Disasters	13
30. Holidays and Celebrations	13
31. Parking Lot Safety	13
32. Food and Nutrition	13
33. Clothing and Personal Belongings	14
34. Accidents at School	14
35. Inspection Authority	14
36. Redeemer Staff as Mandated Reporters for Suspected Child Abuse & Neglect	14



Redeemer Preschool Parent Handbook

1. Mission Statement

To serve the community by providing an exemplary learning environment, which promotes the safe and healthy growth of children by following developmentally appropriate practices.

2. Background

Redeemer Preschool is a non-profit, non-denominational preschool and child care program that was established by the Church of the Redeemer (member of the California Episcopal Diocese) in response to a growing need in the community for quality early childhood education environments. A new facility was built in 1994 to provide year-round preschool education for up to 52 children each day ages 2 through 5. Redeemer is located in the peaceful Glenwood neighborhood with a beautiful, natural setting. Redeemer holds a Preschool Day Care Center license with the California Department of Social Services – Community Care Licensing.

The professional staff of Redeemer Preschool has worked in partnership with the community to meet the needs of children and families we have served over the years. The preschool is completing accreditation from the National Association for Education of Young Children (NAEYC), a certification of program excellence.

3. Board of Trustees

Redeemer Preschool is governed by a volunteer Board of Trustees consisting of two ex-officio members and ten elected members. The two ex-officio members are the Vicar and the Director of the Preschool. Board membership is composed of community leaders from business, education and service fields as well as parents of children enrolled in the Preschool and members of the Parish. The Board has the independent authority to select its own staff, establish its own policy and rules, and maintain separate financial accounts.

4. Staff

The teaching staff is the foundation of a quality program. Redeemer teachers are chosen for their training and experience in early childhood education, and their commitment to the healthy and nurturing development of children. Besides meeting the requirements established by Community Care Licensing, all staff members need to pass a background check (including fingerprint and reference check), a TB test, and be certified in pediatric CPR and first aid. We encourage staff members to enhance their skills through team review, professional development and continued education. Our low teacher-to-child ratios allow for quality teaching and individual attention.

5. Philosophy

- We believe learning is a lifelong, enjoyable, and challenging experience.
- We believe that every child is unique. We tailor our approach to each individual child's social, emotional, and intellectual needs.
- We believe that play gives children opportunities to understand their environment, interact with others in social ways, express and control emotions, and develop their imagination and creativity.
- We believe in providing active and sensory experiences in which learning through discovery is emphasized.
- We believe that the family provides the child's most important learning environment. Therefore, we offer education, involvement opportunities and support for the entire family.
- We believe in attracting and retaining high-quality professionals as consistency and stability of staff promotes the healthy growth of children.

6. Curriculum

Interactive, playful and interesting, our curriculum prepares children to get along well with others and become enthusiastic learners. We provide a purposeful and inspiring learning environment that helps children grow in all areas of development: social emotional, physical, cognitive, and language. The goal is for each child to be prepared for success in school.

Our teachers integrate children's spontaneous, day-to-day discoveries, interests, and curiosity into established learning goals and activities. When teachers incorporate children's ideas into their experiences, their self esteem is enhanced, and over time, this will support children in becoming self-directed learners. We offer our children a combination of child-initiated and teacher-directed learning experiences such as circle time, free and dramatic play, reading, storytelling, music, movement, science and nature, cooking, mathematics, early literacy, language arts, gross and fine motor activities.

Our playground and school garden offer a natural setting for learning and exploration. Children find and study bugs and butterflies, plant seeds and watch them grow. We incorporate nutrition and wellness into our curriculum. Helping children to understand how to be healthy will be an attribute that follows them throughout their lives.

Animals are part of nature and can play a significant role in children's learning and development. They can also provide children with companionship and entertainment. Our animal program includes a salt-water fish tank, rabbits and chicken. We adhere to health and safety procedures pertaining to school pets to ensure that the animals are well cared for, interaction between children and animals is always supervised, and hand washing is frequent.

Our teachers are engaged in a continuous cycle of observing, guiding, learning and assessing children's progress to ensure each child's experience at Redeemer Preschool is rewarding and meaningful. Please visit our website at www.redeemerkids.com for the curriculum goals for each age specific classroom.

7. Program Evaluation

Once a year, program assessment tools such as parent surveys, staff surveys, and environmental rating scales are being utilized to evaluate program performance. Developmental profiles of children are completed two times a year. Parent/teacher conferences are held to review each child's experience and success at Redeemer Preschool, as well as to address any questions or concerns that may arise for parents. Parents are always welcome to request meetings with teachers or the director at other times as the need arises.

8. Licensed Capacity and Teacher-to-Child Ratios

Redeemer Preschool is licensed by Community Care Licensing, California Department of Social Services to maintain a capacity of up to 55 children. The following is our daily enrollment in each classroom.

Green Frog Class (2 years old)	12 children with two teachers
Yellow Duck Class (3 years old)	13 children with two teachers
Purple Dragon Class (older 3s to 5)	14 children with two teachers
Red Dragon Class (older 3s to 5)	14 children with two teachers

9. Admission

We encourage every family to visit the school and teaching staff prior to enrollment. Parents or guardians must complete appropriate forms before a child can be enrolled in the program. Admission and emergency forms must be renewed each year. Parents are responsible for keeping the school informed as to changes of address and phone numbers, cell phone numbers, health and emergency information. State regulations require that children must provide an up-to-date immunization record before being admitted to a preschool.

We accept children from the age of 2 through 5 years, and we attempt to balance our student population by gender. Special needs children are evaluated individually prior to enrollment.

10. Waiting List

The preschool maintains a waiting list. The Board of Directors adopted the following enrollment criteria at its April 2006 board meeting:

- Priorities are given to the siblings of currently enrolled students, then to the siblings of alumni;
- Families who are making a commitment to stay at Redeemer before their children enter Kindergarten;
- Other children who are on the wait list will be admitted on a first-come, first-serve basis, based on the openings designated for full-day and morning students, as well as boys and girls for each classroom;
- Approximately 5-10% of Redeemer openings are also reserved for low-income families through a partnership with Marin Child Care Council.

11. Hours of Operation

Redeemer Preschool operates year-round, Monday through Friday, from 7:30 a.m. to 6:00 p.m.

12. Daily Schedule

Below is an example of our daily schedule. Schedule for each classroom may vary depending on the teachers' style and the age groups served.

7:30 a.m.	School opens
8:30 a.m.	Morning program begins – student drop off and free play
9:00 a.m.	Breakfast (cereals, toast, organic eggs, fresh fruit, milk)
9:30 a.m.	Morning circle time (songs, stories, calendar/weather, games)
10:00 a.m.	Morning enrichment activities**
10:45 a.m.	Outside play and gardening
11:30/11:45 a.m.	LUNCH
12:15 p.m.	Morning program ends—Pick up for Green Frogs & Yellow Duck
12:30 p.m.	Morning program ends—Pick up for Purple & Red Dragons
12:30-12:45 p.m.	Circle time before nap/rest time
12:45-2:30 p.m.	Nap/rest time
2:30 p.m.	Children wake up
3:00 p.m.	Afternoon snack (fresh fruit, grains, cheese, milk/water)
3:30-4:30 p.m.	Afternoon enrichment activities**
4:30-5:30 p.m.	Outside play and gardening
6:00 p.m.	School closes

** Enrichment activities include: drama, art, science, storytelling, cooking, music, dance, movement, sports, yoga, gymnastics, gardening, etc.

13. Non-Discriminatory and Diversity Policy

Redeemer Preschool admits students of any race, color, national or ethnic origin to all the rights, privileges, programs and activities generally accorded or made available to its students.

At Redeemer Preschool, we strive to ensure that all the children enrolled in our program feel welcomed by the school, its staff and other students. Families with many different backgrounds, traditions and experiences continually join our community. We offer an inclusive environment where each child is valued.

Redeemer's curriculum is designed to reflect the diversity of the school community and the wider community in which we live. The Redeemer staff selects books, activities and other instructional materials that are appropriate for each age group and individualized to the needs and developmental level of each child. The curriculum offers diverse images of gender role, racial, ethnic and cultural traditions and backgrounds, individual capabilities, and family lifestyles.

During the preschool years, children develop self-identity and ideas about others. Their learning experiences and environment play an integral part in developing a strong, positive self-concept, as well as empathy and respect for others. At Redeemer, we encourage the children to express who they are and show respect for their similarities and differences.

14. Tuition and Fees

Tuition is paid monthly. Tuition is due and payable on the first day of each month. A late fee of \$25 will be assessed if payment is not received by the 10th of the month. Returned checks will be charged an additional fee of \$25.

An **annual fee** of \$140 is charged to cover expenses for registration, classroom start-up materials, apparel and emergency supplies. An annual school event fee of \$180 also applies to each family, which covers the entry tickets for the Fall Festival and Annual Fundraiser (Auction) Dinner. Both fees are due on September 1. The \$200 deposit from new families is not refundable but can apply to the first month's fee and tuition.

Extended or drop-in care is \$10 per hour and billed at 30-minute increments.

A **late fee** of \$15.00 and \$0.5 per minute after the first 5 minutes being late will be assessed if a child is not picked up by 12:15 p.m. (Green Frogs & Yellow Ducks), 12:30 p.m. (Purple & Red Dragons) or 6:00 p.m. (Full-Day Students).

Parents who are unable to fulfill the 15 **work hours** per family per year will be billed \$20.00 for each hour not worked.

ENROLLMENT MAY BE TERMINATED AT THE DISCRETION OF THE PRESCHOOL FOR NON-PAYMENT OF TUITION OR FEES.

15. Sibling Discount

There is a 10% discount from the full tuition rate for the second and additional children from the same family, applicable to the least expensive tuition. Annual fee for the first child of the family is \$140 and \$100 for the second and additional children. Sibling discount does not apply to other fees, such as extended care.

16. Change in Tuition and Fees

Redeemer Preschool may change all tuition, fees and charges with 45 days written notice to parents.

17. Missed Days

Redeemer is a year-round school. Tuition is budgeted on a twelve-month time period to cover our operating expenses throughout the school year. No credit or refund on tuition is given for family vacation, sick days, or other absences. Missed Days cannot be made up or exchanged.

During the last year of a child's enrollment at Redeemer, tuition for the summer months may be prorated to allow the child to attend special interest activities before entering Kindergarten.

Families who wish to take a leave of absence during the school year and not to pay the scheduled tuition will lose their spots. They will be put on the waiting list according to our priority policy.

18. Withdrawal from Preschool

Parents may terminate the enrollment of their child/ren with 30 days written notice for any or no reason. Redeemer Preschool may also terminate an admission agreement with 30 days written notice for any or no reason. Unless agreed to by the preschool, all tuition, fees and charges will continue to accrue and be payable until the end of the 30-day notice period, whether or not the child is in attendance. Redeemer also reserves the right to terminate a student's enrollment if tuition and fees are becoming delinquent, or when a child's behavior continues to threaten the safety of self and others.

19. Attendance, Arrival and Pick Up

It is important that your child arrive at school on time for the morning program, between 8:30 and 8:45 a.m. A child arriving late may feel left out or confused when he or she has not been prepared for the structure of the day. It also disrupts activities in progress for other children as parents walk through a classroom. Pick up time is between 12: 15 p.m. to 12:30 p.m. for the morning program, and 5:50 p.m. for the full-day program. Punctual pick up is necessary, especially at 12:30 p.m., to allow teachers adequate time to have lunch and prepare for the afternoon program.

Please check your parent folder daily for school information. We are required by State Law to record your child's attendance. Your child must be signed in and out each day. Full signatures are required. Please make sure a staff member recognizes your child's arrival and departure each day. Note any changes in your child's routine (e.g., extended care, different pick up person, etc.) on your child's individual attendance log.

For your child's safety, we will only release your child to parents or to other individuals who have been authorized by you in writing. Staff will check a photo I.D. of individuals who pick up the child the first time.

If a child has not been picked up after the preschool has been closed and the parents can not be reached, staff will call the emergency contacts after 10 minutes. If the emergency contacts are not available, the local Department of Social Services will be called after 60 minutes.

20. Family Participation

The staff and volunteers at Redeemer Preschool seek to develop a partnership with parents that build on mutual respect and understanding.

Parent's involvement begins with an orientation for new and current parents. Primary caregivers are encouraged to participate in their children's educational program by becoming involved in classroom activities, community events, field trips, and fundraising.

Room Parents – Two parent volunteers from each classroom provide assistance to the program during the school year, primarily by communication with other parents with regards to information and events. Room parents are required to attend Parent Association meetings.

Parent Service Hours – Parents are required to give 15 hours of service per family, per school year. Parents, or other family members, may select from a wide variety of activities such as parent work days, classroom assistance, fundraising events, field trips, to complete their hours. A volunteer tracking sheet per family is kept at the front desk.

21. Field Trips

We plan field trips throughout the school year to enrich our children's experience. Popular places to visit include science and discovery museums, zoos, local farms, pumpkin fields, and theatres.

We may need parents to help drive other children. Parents who need other parents to drive their children and volunteer parent drivers will need to sign a transportation statement containing emergency contact numbers, verification of auto insurance, etc. If staffing allows, we may be able to offer on-site child care for families who do not want to participate in a field trip.

22. Parent Association

The Parents' Association of Redeemer Preschool (PAR) is established in 2005 to support a quality preschool education program and to bring into closer relationship between the home and the school. We seek to accomplish this mission by:

- Facilitating communication among parents and within the broader school community.
- Encouraging and providing a sense of community through school-based activities.
- Providing a parent forum to promote and facilitate an exchange of ideas about issues and concerns related to education, growth, and development of children (of common interest).
- Assisting parents in developing the skills they need to raise and protect their children.
- Encouraging and recruiting parent volunteer participation.
- Supporting the preschool with fundraisers throughout the school year.

The association meets monthly. All parents and guardians of students at Redeemer Preschool are members of the Parents' Association and have a right to attend the meetings.

The Executive Committee of the Parents' Association shall be responsible for managing programs and activities sponsored by the association. The director of the preschool shall serve as the Administrative Liaison.

All parents are eligible for nomination to the Executive Committee. The Chairperson of the association shall solicit nomination from the parent body prior to the beginning of each school year. All positions shall serve a one-year term.

The members of the Executive Committee shall be:

- Chairperson
- Secretary
- Volunteer Coordinator
- Fundraising Coordinator
- Parent Education Coordinator

23. Preschool Newsletter

A newsletter is published each month with information about school events and a calendar of important dates. Reviewing the newsletter and the highlights of your child's classroom can help you stay involved in his/her daily activities at school.

24. Guidance and Limit Setting Policy

At Redeemer Preschool, a primary focus is a child's social and emotional development. Teachers at Redeemer never use physical punishment, shame, threats or time-out to control a child's behavior. Instead, teachers establish authority through a policy of positive discipline that emphasizes respect, promotes communication and sets clear and consistent limits.

Developing respect for one's self and respect for others is the basis of empowering children with the skills that enable them to develop appropriate behaviors. Rules and limits that are fair and based on safety and respect offer rich and lasting learning experiences for our children.

We do not allow children to hurt each other physically or emotionally. When children have conflicts, we teach them a process of conflict resolution. The teacher will take on the role of facilitator guiding the children in identifying and communicating their feelings, clarifying rules, developing empathy and creating solutions.

When children are unable to comply with rules and requests, they may be removed from the situation, directed to another activity and/or asked to sit and talk with a teacher and other children involved in the incident.

When a child's behavior shows persistent patterns of inappropriateness, staff will work with parents to develop strategies and goals. This may include creating an action plan with specific objectives, regular meetings and assessments, or referral to other resources. We reserve the right to disenroll a child if his/her behavior continues to threaten the safety of self and others.

Redeemer Preschool maintains an open door policy. Parents are always welcome to observe the program and to discuss their concerns with teachers or the director. However, confidentiality and privacy regulations prevent us from discussing another child's behavior. Teachers will always keep parents updated on the progress of their children at school to promote continuity between home and preschool environments.

25. Healthcare Policy

To prevent contagion of other children and staff, we need to call you to pick up a sick child and we will expect you to arrive within one hour. If this is not feasible, someone from your emergency pick up list will need to be called.

A child may not be dropped off at Redeemer if he/she exhibits any of these symptoms:

- Any condition preventing the child from participating comfortably in usual program activities.
- Any illness or condition requiring one on one care.
- Fever accompanied by other symptoms (101 F under the arm).
- Any rash suspicious of contagious disease (i.e., chicken pox, roseola, impetigo).
- Vomiting accompanied by other symptoms (i.e., fever rash, crankiness).
- Diarrhea accompanied by other symptoms (i.e., fever, vomiting, crankiness).
- Uncontrolled diarrhea (i.e., stool runs out of diaper or child unable to get to toilet in time)
- Any skin rash, lesion or wound with bleeding or secretion of clear fluid or pus.
- Conjunctivitis, also called pink eye, with white or yellow discharge or any secretions from the eye. If your child is suffering from a clogged tear duct or allergies, a note from the doctor must be provided eliminating a diagnosis of pink eye.
- Mouth sores with drooling.
- Scabies, head lice or other infestation.
- Strep infections.

- Constant, uncontrolled nasal discharge.
- Constant, uncontrolled productive cough (raising phlegm).

After a child is excluded from Redeemer for any of the above reasons, in order to return to the program, the following conditions must be met:

- A child must be able to participate comfortably in all usual program activities, including outside time.
- A child must be free from fever, diarrhea or vomiting (without the use of medication to control the symptoms) for a full 24 hours. For example, if your child's fever breaks at 4:00 p.m. you cannot return before 4:00 p.m. the next day.
- A child prescribed an antibiotic for a current infection must take the prescription for a full 24-hour course, and be free of symptoms before returning.
- The child must be free of open, secreting skin conditions unless 1/ a doctor signs a note stating that the condition is not contagious, and 2/ the involved area(s) can be covered by a bandage without seepage of drainage through the bandage.
- A child excluded because of lice may return after treatment has begun as long as the child is larvae or nit free.
- If a child has excluded because of a reportable, contagious illness (i.e., giardia, salmonella, etc.) a doctor's note stating that the child is no longer contagious is required prior to re-admission.

26. On-Site Health Policy

If your child is injured or becomes ill at school, we ask that you respond immediately. If we cannot reach you, or it will take longer than one hour for you to arrive, we will follow your instructions as indicated on the Identification and Emergency Information form. Please inform us immediately if there are any changes in emergency contact information.

If a child needs immediate medical attention, the staff will call 911, and then the child's physician will be called. The teacher who witnessed the emergency situation will accompany the child to the hospital, bringing records and parent permission forms.

If prescribed medication is required to be administered at school, a parent consent form must be completed and signed including date, name, type of medication, dosage and time(s) of administration. State law requires staff to receive medicine in its original container indicating your child's name and with a current date. We reserve the right to request written permission signed by a doctor for any prescribed or over the counter medication we are asked to administer and we will call the child's pediatrician for clarification if we have any questions. Permission forms are required for anything we apply or administer to your child.

Please deliver medication and signed parent consent form directly to your child's teacher or the director. **DO NOT LEAVE MEDICATION IN CUBBIES, BACKPACKS, OR LUNCH BOXES.**

We will post notices if children at the preschool may be exposed to a contagious disease. We ask that you notify us ASAP or within 24 hours of a diagnosis of any contagious illness in your family.

27. On-Site General Safety Practices

To maintain a healthy and safe place for our children is our top priority. Some general safety practices at Redeemer include:

- All staff members are trained in pediatric CPR, first aid, choke saving and rescue breathing.
- Children are supervised at all times and ratios maintained.
- Child/Parent emergency information is filed in an emergency binder in each classroom with a copy in the director's office.
- Each classroom is equipped with a first-aid kit.
- A routine cleaning and sanitizing schedule is maintained for the school facility, including monthly deep cleaning of hard and soft surfaces.
- Medicine box and cleaning supplies are out of children's reach.
- Medications administered only with written permission of parents.
- Any allergy condition of a child is reported to all teaching staff. A list of known allergies of our children is also posted in the classrooms and in the kitchen.
- Emergency drills (e.g., fire, earthquake) are practiced once every three months with the teachers and children.
- Teachers are spread out on playgrounds to ensure adequate supervision.
- Bike track is always supervised when children are riding bikes.
- Toys are checked and cleaned frequently. Broken toys are discarded.
- Health and safety information is incorporated into the curriculum and taught to the children on a regular basis.

28. Parents' Responsibilities for Safety

The following are some ideas on making the preschool a healthy and safe place for your child:

- Keep current on children's immunizations.
- Keep sick children at home until 24 hours after the disappearance of symptoms.
- Inform the school immediately if your child has a communicable disease.
- Fill out the necessary forms to allow your child's teachers to administer medications if necessary.
- Take home medications that we no longer administer.
- Keep your contact and authorized pick-up information current.
- Do not let your child run ahead of you in the parking lot.
- When you drop off or pick up your child, take time to make contact with child's teachers so that they know you are dropping off/picking up.
- Keep your child's cubby stocked with appropriate extra clothes, socks and shoes.
- Have your toddler start his/her day with a fresh diaper.

29. Emergencies and Natural Disasters

Redeemer Preschool maintains individual disaster kits containing water, food and supplies to be used in case of emergency.

In case of fire, earthquake or other emergency situations that require us to vacate the school facility, all children will be relocated to:

CHURCH OF THE REDEEMER
123 Knight Drive
San Rafael, CA 94901
(415) 456-0508

OR

GLENDWOOD SCHOOL
25 W. Castlewood Drive
San Rafael, CA 94901
(415) 485-2430

30. Holidays and Celebrations

When we celebrate, our goal is to share each child's family traditions and expose the children to experiences that may be different from their own. This helps build a sense of community and strengthens connections between home and school for all the children. Parents are encouraged to participate in the classroom and share family traditions that could help enrich the learning experience.

To celebrate BIRTHDAYS, we encourage the donation of a special book/educational toy, and some healthy snacks to share with other children in the preschool. Please coordinate birthday celebrations with your child's teachers at least one week prior to the birthday.

31. Parking Lot Safety

For everyone's safety, please do not leave your car's motor running in the parking lot or leave any children unattended in your vehicle. Please use the designated spaces so that all vehicles can pass through the parking lot safely. No parking is allowed along the curb area by the front steps of the school. Drive SLOWLY along the driveway and in the parking lot.

32. Food and Nutrition

We ask that your child bring a lunch that does not require refrigeration or heating to school each day. Please LABEL your child's lunch container. Redeemer provides healthy breakfast and afternoon snacks.

Having meals at school promotes social development and encourages good eating habits. We follow state nutrition guidelines, and make every effort to exclude artificial flavors, colors and representatives. We also minimize the use of sugar, salt and saturated fat in the food we serve. A monthly menu is posted at the school's lobby.

33. Clothing and Personal Belongings

Since we offer a wide variety of experiences (active, exploratory, experimental, outdoor play), we encourage parents to send their children in clothes that:

- are comfortable, sturdy and washable
- can be managed by a child
- are appropriate for the weather

We recommend that your child wear rubber soled shoes as they are the best for running, jumping, climbing and all the other things preschoolers do.

In all weather and for all age groups, please put an extra set of clothes (socks, underwear, shirt, pants, and shoes) in your child's backpack. This backpack will come home daily, so please check it for dirty or wet clothing and send replacements for the next day. Please LABEL backpacks.

Parents are responsible for toys, games or personal belongings brought from home. Losing a favorite toy can be a heartbreaking experience for the child. If your child would like to bring something to share at a group time, please check with the teachers or director.

34. Accidents at School

While every attempt is made to insure your child's safety, accidents do occur with children for many reasons. An accident report will be completed by a teacher (usually the one who witnesses the accident) describing the accident, injuries (if any), and the necessary action taken. The original report will be submitted for director's review and a copy will be placed in the parent's folder.

35. Inspection Authority

In accordance to Health and Safety Code Sec. 1596.852/853, any duly authorized officer, employee, or agent of Community Care Licensing, upon presentation of proper identification, can enter and inspect any place providing personal care, supervision, and services at any time, with or without notice. They also have the right to interview children and staff members when necessary.

36. Redeemer Staff as Mandated Reporters for Suspected Child Abuse & Neglect

Section 11166 of the Penal Code requires any child care custodian, medical practitioner, or employee of a child day care facility who has knowledge of or observes a child in his/her profession capacity or within the scope of his/her employment whom he or she knows or reasonably suspects has been the victim of child abuse, to report the known or suspected instance of child abuse to a child protective agency immediately as soon as practically possible by telephone and to prepare and send a written report thereof within 36 hours of receiving the information concerning the incident.